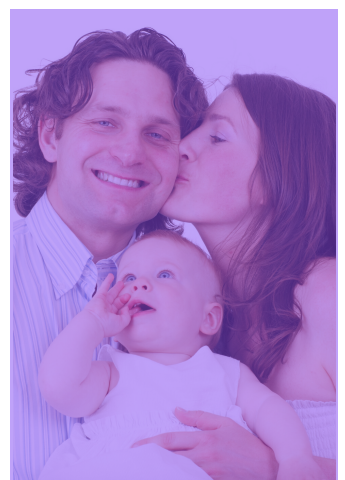
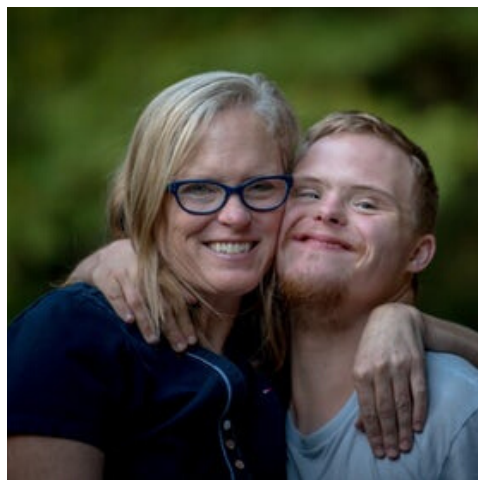




HUMAN SERVICE CENTER FY 19

# Annual Report

From Passion and Vision to  
Funding and Fruition



# HUMAN SERVICE CENTER

# Annual Report

Fiscal Year 2019 was a year focused on community integration. We continue to strategically put emphasis on meeting people where they are. We often ask ourselves, “how can we break down barriers and reduce stigma to encourage people in getting the help they need?” We currently have six clinicians working in nine schools. We are very proud to serve the youth in our local schools to help them overcome life’s challenges and difficult seasons. Strengthening these connections within our community will continue to be a focal point as we move forward serving our clients. In addition, we have completed a full year of

Open Access, a concept similar to convenient care, however, we offer mental health and substance use assessment services. We also increased emphasis on bridging the gap between physical health and mental health care. One of the ways we did this was by hiring a Licensed Practical Nurse to work with individuals diagnosed with complex medical needs to improve their overall health. Next year will mark 45 years serving our communities and we're looking forward to the next 45 and ensuring that our communities continue to become happier, healthier and safer places to live.



*Shea Haury*

**SHEA HAURY**  
Executive Director



*David Holder*

**DAVID HOLDER**  
Board President

Human Service Center is a nonprofit community behavioral health center serving Randolph and Washington Counties. It is our mission to assist people in achieving self-sufficiency, independence and healthy lifestyles to the maximum extent possible. It is our vision to become an organization where clients become healthier, communities become a better place to live and the work environment becomes a better place to work.

## BOARD OF DIRECTORS

**DAVID HOLDER**  
*President*

**JEFF LUTHY**  
*Vice President*

**MIKE LIEFER**  
*Treasurer/Secretary*

**NANCY NEWBY**

**DIANE SCHOENBECK**

**GAIL LETCHER**

# EVERYDAY HEROES



## *Frances Ekes*

*"I enjoy knowing I make a difference in the lives of people who need it. I am honored to be a part of Human Service Center's mission. I feel good knowing my gift is going directly to those who need it. I give to HSC because the donation reaches far and wide and HSC can reach so many people through their variety of services."*

*Like Frances, you too can be an Every Day Hero!*

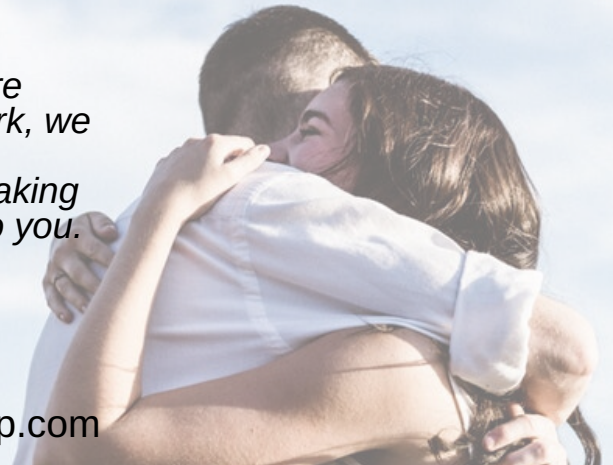
Donors like Frances who have given selflessly to Human Service Center are making an investment in the lives of their neighbors as we work alongside them to achieve self-sufficiency, independence and healthy lifestyles to the maximum extent possible. With the support of our donors and volunteers, we are able to help members of our community by providing programs and services that are tailored to the needs of our clients. It is our mission to serve our neighbors to the best of our ability. Our team works around the clock to assure that our communities continue to become happier, healthier and safer places to live.



*If you are interested in getting more involved with our life-changing work, we encourage you to contact us for a confidential conversation about making a contribution that is meaningful to you.*

**MICHAELYN MODGLIN**  
*Communications Specialist*  
618.282.6233

[m.modglin@humanservicegroup.com](mailto:m.modglin@humanservicegroup.com)



## CERTIFICATION

- *Developmental Training*
- *Community Integrated Living Arrangement*
- *Community Mental Health Medicaid Services*

## LICENSURE

- *Child Welfare Agency*
- *Substance Use Treatment*
- *DUI Services*



# OUR IMPACT



14,142	HOURS OF CARE PROVIDED TO CLIENTS BY OUR COMPASSIONATE STAFF
5,078	TOTAL NIGHTS OF CARE PROVIDED TO INDIVIDUALS WITH MENTAL ILLNESS AND DISABILITIES
31,418	HOURS OF CARE PROVIDED TO INDIVIDUALS WITH INTELLECTUAL AND DEVELOPMENTAL DISABILITIES
17,111	COUNSELING APPOINTMENTS
56	ADULTS ON AVERAGE BENEFITED FROM OUR EMERGENCY FOOD AND HYGIENE ITEMS EACH MONTH
26	YOUTH ON AVERAGE BENEFITED FROM OUR EMERGENCY FOOD AND HYGIENE ITEMS EACH MONTH
1,610	INDIVIDUALS PROVIDED CARE BY HUMAN SERVICE CENTER STAFF
1,473	PSYCHIATRIC APPOINTMENTS
518	PEOPLE BENEFITTED FROM OPEN ACCESS SERVICES WITHIN 9 RECORDED MONTHS OF FY19
122	HOURS OF EDUCATION PROVIDED TO DIVORCING PARENTS
13,076	HOURS OF PAID EMPLOYMENT FOR ADULTS WITH DISABILITIES



# PATHWAYS to IMPROVEMENT



**88%**

clients reported they have reduced or stopped using drugs and/or alcohol as a result of Substance Use Counseling Services.



**100%**

Community Day Service clients say they are given opportunities to participate in community outings

**95%**

clients said that overall they are satisfied with their experience with Human Service Center.



**98%**

clients said they are likely to recommend HSC to others.



**82%**

clients said the Children's First class helped them to support their children through a divorce

Pathways to Improvement is an annual report on an organization-wide process to evaluate, monitor and improve programs, services and operations. This summary report describes some of our accomplishments in Fiscal Year 2019.

# WHAT WE'VE BEEN UP TO



## Opioid Awareness

Members from the Southern Illinois Substance Abuse Alliance (SISAA), Mariah Bargman, Community Relations Coordinator/Marketing, Memorial Hospital Chester; Joann Emge, CEO, Sparta Community Hospital; and Shea Haurly, Executive Director, Human Services Center presented to the 150-plus in attendance during the Opioid Crisis Next Door conference, "It's Everybody's Business." The Opioid Crisis Next Door conference was organized to increase awareness of the rapidly growing problem of opioid and heroin use in rural communities and the lack of community resources.

## Campus Tours

This year Human Service Center has been intentional about inviting members of the community to tour our campus, so we had a lot of visitors this year! While on tours, visitors learn about behavioral health and the many services we provide through mental health counseling, substance use counseling, residential facilities for adults with mental illnesses and adults with intellectual and developmental disabilities, as well as services provided through our Sheltered Employment Program!



## Resource Fairs

Human Service Center has made its presence known at local resource fairs. Program Manager, Marcie Soderlund, represented Human Service Center and the Community Day Service Program at the 14th Annual Transition Fair at SWIC. HSC Representatives also visit Health Fairs and Career Days, so watch for us at your local event so you can hear how we can serve you!



## Murder on Main

Human Service Center hosted its annual Murder on Main Mystery Dinner Fundraiser. Every chair on the third floor of the Opera House Bistro was filled with members of the community and supporters of HSC. The evening was a success filled with laughter, great food and friends supporting an even greater cause.



## Annual Talent Show

Community Day Services hosted its 2019 Talent Show and Spaghetti Dinner where clients raised money with dinner sales then showcased their best talents. We were joined by more than 200 members from the community to support the program that focuses on aiding adults with disabilities to continue learning skills that help them to live as independently as possible.



## Open House

Representatives from various local businesses, clubs and organizations toured the HSC Production Building during our first Open House. Gilster-Mary Lee Vice President, Tom Welge, shared on our continued partnership. HSC clients also showcased their work abilities to visitors and answered questions about their jobs.

Think your company could benefit from our services?  
Call us at 618.282.6233 to see if partnering with us is the best fit for you!

# Financial Report

Fiscal Year Ending June 20, 2019

## Statement of Activities

### Revenue

Fees for Service	\$2, 051, 469
Grants	\$1, 040, 935
Donations and Non-Cash Revenue	\$206, 271
Sales of Goods and Services	\$1, 105, 575
Other Income	\$268, 402
Investment Income	\$115, 261
<b>Total Revenue</b>	<b>\$4, 787, 913</b>

### Expenses

Program Expenses	\$4, 465, 177
Management and General	\$479, 996
<b>Total Expenses</b>	<b>\$4, 945, 172</b>
Change in Assets	(\$157, 259)
Net Assets, Beginning of Year	\$3, 448, 244
<b>Net Assets, End of Year</b>	<b>\$3, 290, 985</b>

## MURDER ON MAIN SPONSORS 2019

Dieterich Bank  
Human Service Center Staff  
Roeslein  
Knights of Columbus Cutler  
Coast to Coast  
Gilster-Mary Lee  
Red Bud Industries  
Rogers Redi-Mix, Inc.  
Red Bud Regional Hospital  
Jeff Luthy  
Jerry Costello  
David Holder  
Nancy Newby  
Marc Kiehna  
Chester Memorial Hospital  
North County News  
Will & Susan Harbaugh  
Steve Papenberg  
Buena Vista National Bank-Chester  
Haury Plumbing  
Harrisonville Telephone Company

## Thank You to Our Friends

July 2018 - July 2019

Adorers of the Blood of Christ  
Alva Courier Post #487-The American Legion  
Barbara Koch  
Barton & Danette Miller  
Belleville Diocese Chapter K. of C.  
Bob & Arlene Pratt  
Boy Scouts of America  
Brian Burns  
Career Center of Southern Illinois  
Carl & Alice Welge  
Casey's General Store  
Chad Voss  
Cheri Lange  
Citizens for Charlie Meier  
Connie Kirkland  
D.Andre & Marie Voges  
Dairy Queen  
David & Carolyn Holder  
Deb & Charles Hartmann  
Debbie Gielow  
Denis & Kathy Fahey  
Dennis & Jill Phegley  
Dieterich Bank  
Discovery Youth Center  
Donna Wegener  
Edna DesRoches  
Edward & Linda Fisher  
Edward Jones  
Elaine Guebert  
Emily Lyons  
Eric Kirberg  
Farm Credit Illinois  
First Bank  
First National Bank  
First National Bank of Steelville  
Frances Ekes  
Garden Place Senior Living  
Gary Buatte

Gene Schneidewind  
Gibault FFA  
Glenda Wiegard  
Gloria Schobert  
Greg & Julie Stellhorn  
Thrivent Financial-Greg Stellhorn  
Hesse Martone, P.C.  
Howell Financial Services, Inc.  
Illinois State Council  
Illinois State Council 3790  
Illinois State Council 11691  
Illinois State Council 12152  
Ironhorse, Inc.  
Jerry and Judith Willis  
John L. & Blenda Ingalls  
Kalin & Kathy Liefer  
Kaye Nurnberger  
Ken Kuehn  
Kenneth & Joan Voges  
Kenneth & Karen Wetzel  
Knights of Columbus  
Laura R. Young  
Les Amis du Fort de Chartres  
Mary Wiegand  
Mathis Marifian & Richter LTD  
Miller's Meat Market  
Miriam Hargis-Poston  
New Palestine Methodist Church  
North County News, Inc.  
Old Exchange National Bank  
Pearl May  
Prairie du Rocher American Legion  
Prairie Schooners 4H  
Randolph County Farm Bureau  
Randolph County Shrine Club  
Randy & Peggy Horrell  
Red Bud Chamber of Commerce

Red Bud Elementary School  
Red Bud FFA Alumni Association  
Red Bud High School  
Red Bud Industries  
Red Bud Lodge 427  
Red Bud VFW Post  
Robert & Sherry Doty  
Robert Burgdorf  
Robert Reiss  
Roeslein  
Roger's Redi-Mix  
Ruthie Mollet  
Savannah Morris  
Select Rehabilitation, LLC  
Shea and Brad Haury  
St. John the Baptist Catholic Church  
St. John's Catholic Church  
St. John's Lutheran Ladies Aid  
St. John's Lutheran School  
St. John's Lutheran Sunday School  
St. Mary's Church  
St. Mary's K of C Council 3790  
St. Patrick's Catholic Church  
St. Peter's United Church of Christ  
Stenzel Chiropractic  
SWIC  
Thomas & Andrea Jenkins  
Thomas Maul  
TOPS in Red Bud  
Trinity Lutheran LWML  
Trinity Lutheran Sow & Grow  
Utility Dept. of the City of Red Bud  
VFW  
VFW Post 6632 and Auxiliary  
Victoria Vanklaveren  
Virginia Moeller  
Weir Chevrolet-Buick-GMC, Inc.  
William & Yvonne Rabe